

Aspengrove Country Resort

Resort Policies

Pets – Dogs are allowed but must be on leash. No large dogs in the dining area. Please be advised that we do have some dogs that live at Aspengrove that are not on leashes. They are all friendly dogs but if your dog doesn't get along with others we advise keeping them at home.

Quiet time – Bed and Breakfast guests have a quiet time policy of midnight to 6am. Private group rentals may disturb the others in your party as much as you would like.

Camp fire – The campfire is available when it is not windy and when there is not a campfire ban. We will supply wood for the fire. All fires must be put out completely when the last guest retires for the evening. If the fire is not extinguished there will be a danger charge of \$173 as per the Forest Services of British Columbia. We will ensure you have water and a shovel to extinguish your fire.

-We do have a propane fire pit for use during fire bans. There is a \$20 charge for use of this to cover the propane costs.

Alcohol – Feel free to bring your own alcoholic beverages. For large groups we may have limited fridge space so you may need to bring coolers.

Smoking – All cabins are non-smoking and non-candles. You may smoke outside but please use ashtrays provided.

ATV and Motorbikes – We have very limited area for use at the resort but you can ride or trailer your equipment farther up the mountain for unlimited crown land access.

Horses – We do not do trail rides, lessons or rent out our horses. Our horses are not trail horses and we do not have an instructor readily available. We may be able to supply an instructor for horse groups that rent Aspengrove Country Resort.

-There is a bed and bales available (see bed and bales tab). There is an extensive horse facility for you to use with your own horses.

-For your safety and insurance reasons, guests are not to go into the horse paddocks or the horse field with out Aspengrove's permission. All animals may be unpredictable and while Aspengrove exercises care in the selection, training and use of its horses, it is impossible to guarantee the behavior or actions of the horses at all times or in all situations.

Check in/Check out time

- Check in 3:00pm

- Check out 11:00am
- Early check in may be available.

Damage Deposit - Upon check in a credit card will be imprinted and kept on file during your stay for any damage that yourself, your group, your pets or your horse may cause. Damage or excess cleaning needed after your departure will be billed automatically to your credit card. This will also be used for the campfire infraction rule.

Reservation - A 50% deposit by credit card will be required to hold you booking. Groups, Birthday parties and Weddings must pay the remainder 30 days in advance. Bed and Breakfast guests may pay the remainder at check-in.

Cancellation policy

- Group deposits are refundable up to 60 days before less a 10% administration fee.
- Bed and Breakfast guest fees are refundable up to 14 days before less a 10% fee.
- Wedding fees are refundable up to 90 days before less a 10% administration fee.
- Birthday party deposits are refundable up to 14 days before less a 10% administration fee.

Any cancellations after the above date will be charged the full amount for their booked stay to their credit card.

Please sign and date that you have read and understand the above policies.

_____ (Please print)

First & Last Name

Signature

Date